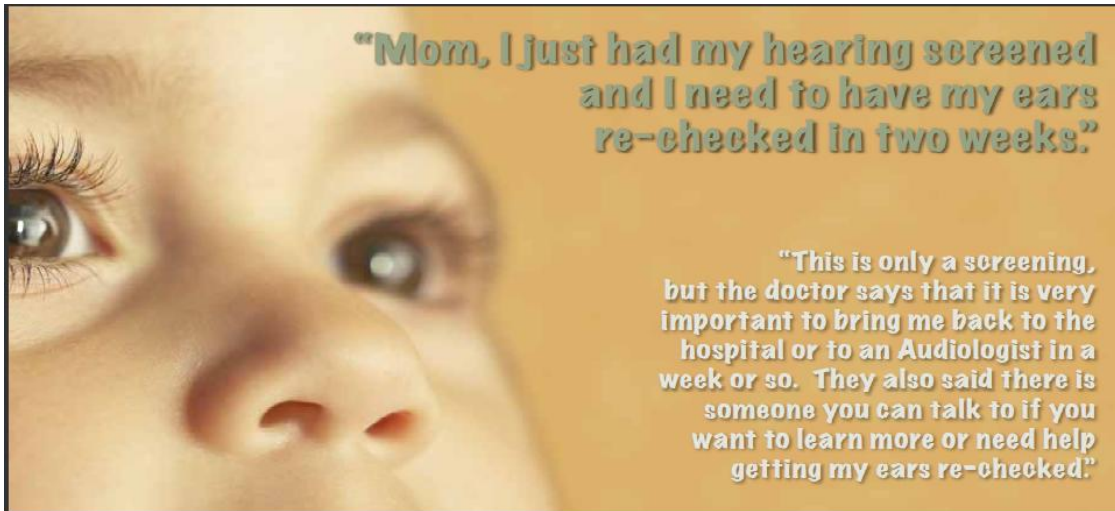


# Guide By Your Side Follow-Through Program: Talking Tips for Nurse



- ▶ The Guide By Your Side Follow-Through Program allows families, whose newborn did not pass a hearing screen or rescreen and was referred for further testing, to connect with another parent by calling the toll-free number 1-888-405-2724.
- ▶ The Parent Guide can answer screening or follow-up questions the family may have after they get home with their baby. A Parent Guide will also encourage the family to attend the follow-up appointment and help them find resources if needed.
- ▶ Present this program at the same time you inform families that their newborn needs a follow-up audiology appointment.
- ▶ If you have scheduled their follow-up appointment with them, complete the detachable part of the card for them: facility name, phone number, address, and date and time. Families will take the entire card, but can easily remove the appointment card to display on their refrigerator or place in their wallet.
- ▶ Without causing undue anxiety, it is important to stress to families that the sooner they find out for sure whether there is cause for concern, the better off their baby will be. A refer on the hearing screen indicates need for further evaluation. The earlier they find out, the sooner they can get help.
- ▶ This Program is run by the State of Wisconsin. Families will not receive solicitations or unwanted contacts.
- ▶ To learn more about this program, contact Connie Stevens, GBYS Follow-Through Coordinator toll-free at 1-888-405-2724 or [connie.stevens@wisconsin.gov](mailto:connie.stevens@wisconsin.gov).
- ▶ Thank you!

